



Lighting the Way with Hope

Cancer Resource Directory



Your life is our life's work.

Quick Reference

Mercy is glad to share the many resources available to help you along your cancer treatment journey. We've listed the resources most often used in our community by category of service. Brief descriptions are included. If you have questions about how to use this directory or have questions about these or other resources, please ask your provider.

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Mercy Cancer Resource Directory

Many services for patients and families are provided in the Cancer Resource Directory.

American Cancer Society (ACS)

800.227.2345

cancer.org

Southwest Missouri Office

2926 E. Battlefield, Springfield, MO 65804

417.881.4668

The American Cancer Society is the nationwide community-based voluntary health organization dedicated to getting rid of cancer as a major health problem by preventing cancer, saving lives and lessening pain from cancer through research, education, advocacy and service.

Programs and services include: Lodging, Road to Recovery, Patient Navigator Program, gift items and resource guides, information and guidance.

Breastcancer.org

Breastcancer.org is a non-profit organization dedicated to giving information and community to those affected by this disease.

CancerCare

800.813.HOPE (4673)

cancer.org

Provides emotional support, information, referral and real-world help to cancer patients and their loved ones at no charge.

Go2Foundation

800.298.2436

go2foundation.org

Go2Foundation for Lung Cancer is the world's leading organization dedicated to saving, extending and improving the lives of those vulnerable, at risk, and diagnosed with lung cancer.

Leukemia and Lymphoma Society

914.949.5213

lls.org

Dedicated to curing leukemia, lymphoma, Hodgkin's disease and myeloma and improving the quality of life for patients and their families. Nationwide programs include research, patient aid, and public and professional education.

National Cancer Institute (NCI)

800.4.CANCER

cancer.gov

A part of the National Institutes of Health and the U.S. Department of Health and Human Services. Leads and supports research and hands out information about cancer prevention and treatment, clinical trials and specific types of cancer to the public.

Publishes many informative pamphlets that are available on the NCI website, directly from the NCI.

National Comprehensive Cancer Network

nccn.org/patients

Patient and Caregiver Resources

NCCN Guidelines for Patients®, translations of the NCCN clinical guidelines, are meant to help patients with cancer talk with their physicians about the best treatment options for their disease.

About NCCN

The National Comprehensive Cancer Network® (NCCN®), a not-for-profit alliance of 27 leading cancer centers devoted to patient care, research, and education, is dedicated to improving the quality, effectiveness, and efficiency of cancer care so that patients can live better lives.

Testing Locations

Mercy Breast Center

mercy.net/BreastCenter

A breast imaging Center of Excellence accredited by the American College of Radiology and the National Accreditation Program for Breast Centers (NAPBC). NAPBC accreditation is granted only to those centers that are voluntarily committed to providing the best possible care to patients with diseases of the breast. Each breast center must undergo a rigorous evaluation and review of its performance and compliance with NAPBC Standards.

Screening services for women and diagnostic workups for women and men with any kind of breast health problems (may include, ultrasound, biopsies and cyst aspirations).

Mercy Hospital Joplin

100 Mercy Way
417.556.2273

Mercy Hospital Carthage

3125 Dr. Russell Smith Way
417.359.1320

Mercy Clinic Gastroenterology

Endoscopy services

100 Mercy Way, Joplin, MO 64804
417.556.8455

Procedures done for screening and diagnosis of problems in the gastrointestinal tract (colonoscopy, gastroscopy, EGD-esophagogastroduodenoscopy, tissue sampling, polyp removal, etc.)

Mercy Oncology Genetic Counseling Program

Confidential, personalized family cancer risk assessment by a trained professional for those with special risks for hereditary breast, ovarian and colorectal cancer.

Counseling is available at:

Mercy Cancer and Hematology Center
417.556.3070

Mercy Breast, General and Specialty Surgery
417.781.4404

Outpatient Services

Mercy Hospital Joplin

100 Mercy Way, Joplin, MO 64804

Outpatient testing includes laboratory (blood tests) and imaging studies.

Imaging Services
Suite 240
417.556.2462

Laboratory Services
Suite 240
417.556.6985

Scheduling your outpatient test or procedure:

Centralized Scheduling will call you within two business days to schedule your appointment. Before calling you, we will confirm your test or procedure, verify your insurance coverage and find out if insurance authorizations are needed. We will give instructions about your testing and directions.

Please call us if you have questions.
417.208.3530

Cancer Treatment

Many physician specialists will be involved in your cancer diagnosis, treatment and care. It's not uncommon for patients to be referred by their primary care physician for diagnostic testing or treatments, which is interpreted or performed by radiologists, pathologists and surgeons. The location of the cancer or the complexity of it may require that your doctor refer you to see other specialists.

Mercy Clinic Oncology and Hematology

100 Mercy Way, Joplin, MO
417.556.3070

(enter on the south side of hospital at the Cancer Center)
Satellite office is located in Carthage, MO

An outpatient setting for cancer treatment of adults staffed by a team of board-certified doctors, nurses and other health care professionals who specialize in the diagnosis and treatment of cancer and hematologic disorders. Includes a chemotherapy suite.

Mercy Oncology Infusion Center - Joplin

100 Mercy Way, Joplin, MO
417.556.3071

(enter on the south side of hospital at the Cancer Center)

A hospital outpatient setting, professionally staffed with board-certified providers and chemotherapy-certified registered nurses, who provide infusion services to both male and female adult cancer patients, by physician order.

Services Available:

- Chemotherapy Infusion
- Hydration/Fluid Infusion
- Blood and/or Blood Product Transfusion
- Injections

Mercy Infusion Center - Carthage

3125 Dr. Russell Smith Way, Carthage, MO
417.359.2672

Hospital Care - Mercy Hospital Joplin

417.556.3729

Holistic care of patients and their families who are experiencing cancer and blood disorders is provided by a team of compassionate, experienced caregivers and support staff. The inpatient oncology team works with you and your family to facilitate your treatment, recovery and transition to home.

Mercy Radiation Oncology

100 Mercy Way, Joplin, MO
417.556.4462

(enter on the south side of hospital at the Cancer Center)

An outpatient setting for cancer treatment of adults staffed by a team of board-certified doctors, nurses, a social worker and other health care professionals who specialize in the treatment of cancer. Includes a full spectrum of consultative and therapeutic services for cure and relief from symptoms, including 3D conformal, Intensity Modulated Radiation Therapy (IMRT), stereotactic body radiotherapy, electron beam and prostate seed implants.

Mercy Breast, General and Specialty Surgery

417.781.4404

General surgery is a discipline that requires knowledge of and responsibility for the preoperative, operative, and postoperative management of patients with a broad spectrum of diseases, including those which may require non-operative, elective, or emergency surgical treatment.

Mercy Plastic and Reconstructive Surgery

417.556.3737

Plastic and Reconstructive surgery is often performed to correct imbalances or defects that may occur because of cancer treatment. It is often performed in conjunction with other physicians/surgeons at the time of treatment or after treatment is completed.

Oncology Nurse Navigators

417.556.3076 (Breast)

417.556.2714 (Lung)

A nurse navigator will assist patients throughout their cancer journey, and reinforce patient education on cancer types, treatment options and clinical trial availability.

Emotional Support

Services Provided by Mercy

Advanced Directives

Advance directives tell your doctor what kind of care you want if you become unable to make medical decisions (if you are in a coma, for example).

Effective advance directives describe the kind of treatment you would want for different levels of illness. For example, the directives would describe what kind of care you'd want if you had a critical illness, a terminal illness, or permanent unconsciousness. Advance directives are often written to tell your doctor that you don't want certain kinds of treatment no matter how ill you are. However, they can also say that you do want a certain treatment.

Please contact:

Pastoral Services

417.556.2472

Customer Service

417.556.2369

Clinical Ethicist

417.556.2492

Visiting with an ethicist can help clarify issues and facilitate resolutions in difficult circumstances. Please call to request an ethics consultation.

Mercy Palliative Care

417.556.3070

Mercy palliative care offers supportive care that eases pain and stress for people with serious illnesses. It combines traditional medical therapies with treatment for emotional, social and spiritual needs with the goal of improving quality of life for both patients and their families.

Social Services

Mercy Social Work Services

417.556.2706

Social workers are available to provide information regarding Medicare, Medicaid and other payment sources; psychological and emotional support to patients and families; and referral to community agencies. A social worker is located within Mercy Cancer Center.

Patient Network and Education Groups

We offer a variety of networking groups for patients, family members and close friends. In these groups, health care professionals help people share their feelings, fears, hopes and needs with others who are experiencing similar problems or loss.

Many activities and special events are provided throughout the year for cancer survivors including:

- Collaborative events with community partners
- Survivor's day activities

Support Groups

Mercy Cancer Support Groups

- Women's group meets the fourth Wednesday of each month 10 – 11 a.m.
- Men's Group meet the second Wednesday of each month 10 – 11 a.m.
- Caregiver Support Group meets the second Wednesday of each month 2 – 3 p.m.
- Grief Support Group meets the fourth Wednesday of each month at 2 p.m.

Please call Mercy Cancer Center Social Worker 417.556.2706.

HOPE 4 You Breast Cancer Foundation

hope4youbcf.org

HOPE is an organization that meets quarterly at various venues. Survivor's events are social gatherings where survivors can get together, embrace each other's lives.

Breast Cancer Foundation of the Ozarks (bcfo.org)

417.862.3838

Offers a "One to One" mentoring program to provide emotional support to those newly diagnosed with breast cancer.

Financial Support

Business Offices

Mercy Hospital Business Office

417.556.6426

Mercy Hospital Business Office files patient insurance claims for physicians and physician offices. Interest-free payment plans are available. Loan options are available on larger balances. Financial assistance options are available for those who qualify. Physician billing is separate.

Financial Counselor

Mercy Cancer Center

417.556.3075

Patient Benefit Advisor

Mercy Cancer Center

417.556.3045

Medicaid Mileage Reimbursement and Transportation

866.269.5927

Call for eligibility.

Mercy Social Work Services

417.556.2417

A social worker is available to provide information on disability, Medicare, Medicaid and other payment sources; psychological and emotional support to patients, transportation, lodging and families; and referral to community agencies.

American Cancer Society (ACS)

Southwest Missouri Office

2926 E. Battlefield, Springfield, MO 65804

417.881.4668

cancer.org

Call for information regarding free wigs and turbans, transportation and lodging.

Breast Cancer Foundation of the Ozarks (BCFO)

830 N. Jefferson, Springfield, MO 65806

417.862.3838

bcfo.org

Provides short-term, non-medical financial help to those in current treatment for breast cancer with demonstrated financial need. Assistance has been given for rent and mortgage, utilities, auto payments and children's needs.

GYN Cancer Alliance (GYNCA)

P.O. Box 3552, Springfield, MO 65808

417.869.2220

gynca.org

Offers mentoring, support group meetings and non-medical financial support to area women dealing with gynecologic cancers (cervical, ovarian, uterine, vaginal and vulvar). A collaborative sponsorship between community hospitals, including Mercy.

Leukemia and Lymphoma Society

6811 W. 63rd St., Suite 202, Shawnee Mission, KS 66202

913.262.1515 or 800.256.1075 (Midwest Chapter)

LLS.org

Dedicated to the cure of leukemia, lymphoma, Hodgkin's disease and myeloma and improving the quality of life of patients and their families. Nationwide programs include research, patient aid, public and professional education.

Cancer and Careers

cancerandcareers.org

Includes articles on workplace re-entry and a free online career coaching center where professional coaches field questions from individuals about topics ranging from rewriting resumes and going on interviews to rethinking career goals.

Show Me Healthy Women

For a provider near you, call:

800.422.6237 (press option 1)

mydss.mo.gov/healthcare/breast-or-cervical-cancer-treatment-program

Free breast and cervical cancer screenings for eligible women age 35 - 64.

Physical Support

Sisters Health Boutique

100 Mercy Way

417.556.2605

(enter on the south side of hospital at the Cancer enter)

mercy.net/SistersJoplin

Facebook: Mercy Sisters Health Boutique

Appointments accepted.

- Certified Mastectomy Fitter
- Mastectomy forms, bras and camisoles
- Pocketed loungewear and swimwear
- Compression products
- Wigs; Hats and Scarves
- Inspirational gifts and accessories

Emergency Care

417.556.2300

If you have a true emergency, such as chest pain or uncontrolled bleeding, call 911 and go to your nearest emergency department. If you live in an area where the emergency number is different than 911, be sure to post it by your telephone, on the back of this book and anywhere you keep emergency numbers.

Food - Mercy Locations

Cafeteria - Main Hospital

Monday to Friday, 6:30 a.m. - 10 a.m., 11 a.m. - 11:30 p.m.

Saturday and Sunday, 6:30 a.m. - 10 a.m., 11 a.m. - 7:30 p.m.

The Coffee Shop

Coffee, lattes, mochas, soda and smoothies.

Limited selection of snack items.

(located at the clinic entrance)

6:30 a.m. - 5 p.m., Monday to Friday.

Home Care and Hospice Services

Home care encompasses a range of services from housekeeping to advanced nursing. Integrity partners with you and your family to design a care plan that addresses every area of necessity, and adjusts the plan if your needs, health or circumstances change.

Hospice is a concept of care for the terminally ill that affirms life and focuses on filling your time, and your family's time, with quality moments. Our team of interdisciplinary specialists create a holistic care experience at or near the end of your journey and provide ongoing support for your family.

- **Integrity** Home Health and Hospice Care
4830 E. 32nd St., Joplin, MO
417.659.8500
- **CoxHealth at Home**
2318 E. 32nd St., Joplin, MO
417.782.0111
- **Compassus** Home Health and Hospice Care
2650 E 32nd St., Ste. 100, Joplin, MO
417.623.8272
- **Avalon** Hospice Care
2024 S. Maiden Lane, Joplin, MO
417.782.6811
- **Phoenix** Home Health and Hospice Care
2613 S. Main, Ste. C, Joplin, MO
417.680.4000

Lodging

RV Parking at Mercy

417.556.HELP (4357)
(Mercy Safety and Security)

No charge. Three spaces available on first come, first served basis. Electrical hook-ups only (no dumping or water).

Lodging in Joplin, MO

- Greene County American Cancer Society (ACS) office:
2926 E. Battlefield, Springfield, MO 65804
417.881.4668
cancer.org

Call for information regarding lodging.

Medical Equipment

Provides prescribed medical equipment, supplies and skilled respiratory therapy follow-up services at home.

Adapt Health

3120 S. Main St., Joplin, MO
417.556.3430

Apria

2024 S. Maiden Ln. Ste. 1, Joplin, MO
417.782.6212

Lincare

2807 Arizona Ave., Joplin, MO
417.782.5959

Mercy Therapy Services

4th Floor West Entrance, Suite 410
100 Mercy Way, Joplin, MO
417.556.8760

Individual plan of education and treatment for persons with limited motion due to surgeries (such as mastectomy, lymph node dissection), pain or other ailments. Doctor referral needed. Fee applies.

Medical Records

417.556.2172

Nutritional Information

417.556.6486

A registered dietician provides nutrition counseling for dietary needs during and after cancer treatment.

Pain Management

Mercy Clinic Pain Management
3125 Dr. Russell Smith Way, Carthage, MO
417.359.1829

Specializes in treatment of severe and chronic pain. Doctor referral needed. Fee applies.

Mercy Retail Pharmacy

417.556.8930

Not all community pharmacies keep the cancer drugs you need in stock. We recommend that you check with them to see if they can carry the specific drugs you need during your treatment. If not, talk with the nurse at your oncologist's office about other options.

Scar Management

(Physical Therapy Soft Tissue Scar Management)

Mercy Therapy Services
4th Floor west entrance, Suite 410, Joplin, MO
417.556.8760

Individual plan of education and treatment for persons with impaired mobility and pain from scar formation following surgeries, burns, etc. Doctor referral needed. Fee applies.

Social Services

Mercy Social Work Services
417.556.2706

Social workers available to provide information regarding Medicare, Medicaid and other payment sources; psychological and emotional support to patients and families; and referral to community agencies.

Tobacco Cessation

Missouri Tobacco Quit Line

800.QUITNOW

Provides free telephone counseling.

Mercy Road to Freedom

Corporate Health and Wellness
3265 S. National Ave., Suite 115, Springfield, MO 65807
417.820.3617 or 888.242.6538

Program includes a self-help kit, auricular therapy, biofeedback, exercise consultation, support group information and telephone follow-up support. Fee applies. Monday – Thursday, 7 a.m. – 6 p.m.

Transportation Services

MAPS and the Sunshine Lamp Trolley

123 S. Main St., Joplin, MO 64801

417.626.8609

American Cancer Society

417.881.4668

Call regarding Road to Recovery program.

Older Adults Transportation Service (OATS)

417.887.9272

Fee applies.

Wigs and Turbans

American Cancer Society (ACS)

800.227.2345

Satellite location at Mercy Hospital Cancer Center

100 Mercy Way, Joplin, MO

Provides free wigs. Wigs, turbans and other accessories available in: Sisters Health Boutique 417.556.2605

Wound Care and Hyperbaric Medicine

417.556.6967

1905 W. 32nd St., Suite 103, Joplin, MO

(Thousand Oaks building)

Mercy's team approach to care means we coordinate therapy with any underlying conditions. Your team of wound care specialists—which may include physicians, nurses and physical therapists—assess your needs and work together to develop a comprehensive treatment plan.

Our goal is to speed up the healing of your wounds safely and comfortably, so you can return to the health and lifestyle you deserve.

Spiritual Support

Spirituality is the unique capacity of the human soul to create meaning and find purpose in every life event. It is also the foundation from which we relate to God and others. Our spirituality impacts and influences every part of our life: physical, emotional, mental.

Mercy Pastoral Services

417.556.2472

You may request the services of a chaplain through your nurse or by calling Pastoral Services. A hospital chaplain is available 24 hours a day, seven days a week. Chaplains assist in obtaining spiritual support resources for patients and families.

My minister or spiritual leader's phone number is:

Mercy Medical Research

417.556.3074

100 Mercy Way, Joplin, MO

(enter on the south side of hospital at the Cancer Center)

Provides access to high-quality, leading-edge clinical trials for cancer patients.

American Cancer Society (ACS)

800.ACS.2345

cancer.org

Greene County Office: 417.881.4668

Dedicated to eliminating cancer as a major health problem through research, education, advocacy and service.

National Cancer Institute (NCI)

800.4.CANCER

cancer.gov

A component of the National Institutes of Health and the U.S. Department of Health and Human Services. Conducts and supports research and distributes information about cancer prevention and treatment, clinical trials and specific types of cancer to the public.

